



Pacifictch KEY COMMUNICATIONS

KEY COMMUNICATIONS SIMPLIFIES SENDING DOCUMENTS VIA EMAIL TO CUSTOMERS & VENDORS DIRECTLY FROM WITHIN THE SAGE 300 ENVIRONMENT. SENDING VIA EMAIL HAS NEVER BEEN SIMPLER TO IMPLEMENT. A COPY OF THE EMAIL IS RECORDED WITHIN SAGE 300 FOR REFERENCE BY OTHER USERS.

Sage 300

Progress has changed the way that organizations distribute commercial documents - now more than ever the emphasis is on email delivery directly from the accounting solution.

The Key Communications module from Pacifictch addresses many of the challenges that organizations face when changing business processes to be email-centric. All emailing is handled directly from within the Sage 300 environment.

A great feature of this solution is that a copy of sent emails (including attachments) is stored right inside Sage 300.

The Customer Document Log gives Sage 300 users an easy way to view everything that has been emailed to a Customer. From here an exact copy of what was originally sent by email can be resent or printed.

Document Type	Date Sent	Time Sent	Log Status	Document Number	Email Address
OE Invoice	10/07/2011	20:16:54	Emailed	IN00000000000005	Jose@bargainmat.com
OE Invoice	10/07/2011	20:16:58	Emailed	IN00000000000010	Jose@bargainmat.com
OE Invoice	10/07/2011	20:17:30	Emailed	IN00000000000021	Jose@bargainmat.com
OE Invoice	10/07/2011	20:17:33	Emailed	IN00000000000027	Jose@bargainmat.com
OE Invoice	10/07/2011	20:17:36	Queued For Emailing	IN00000000000036	Jose@bargainmat.com

Log Status: Emailed Customer ID: 1100
Document Type: OE Invoice Document Number: IN00000000000005
Date Queued: 10/07/2011 Document Date:
Time Queued: 8:16:54 p.m.

Email Details
Email To: Jose@bargainmat.com
Email From: accounts@samit.com
Email Reply: accounts@samit.com

Attachments
IN00000000000005.pdf

Subject: Invoice IN00000000000005

Message
Dear Bargain Mat - San Diego,
Please find attached your Invoice IN00000000000005 dated May 13, 2013. If you have any queries please call us on 1234567890.
Regards,
Mr. Smith

Unlimited Account Contacts

Key Communications introduces new unlimited Customer Contacts (and Vendor Contacts) into Sage 300.

A common requirement is for certain documents to be sent to multiple contacts. Another tricky requirement is to optionally print and post a hard copy to an admin address.

All scenarios are easily handled in the configuration of each Contact.

Sending Documents

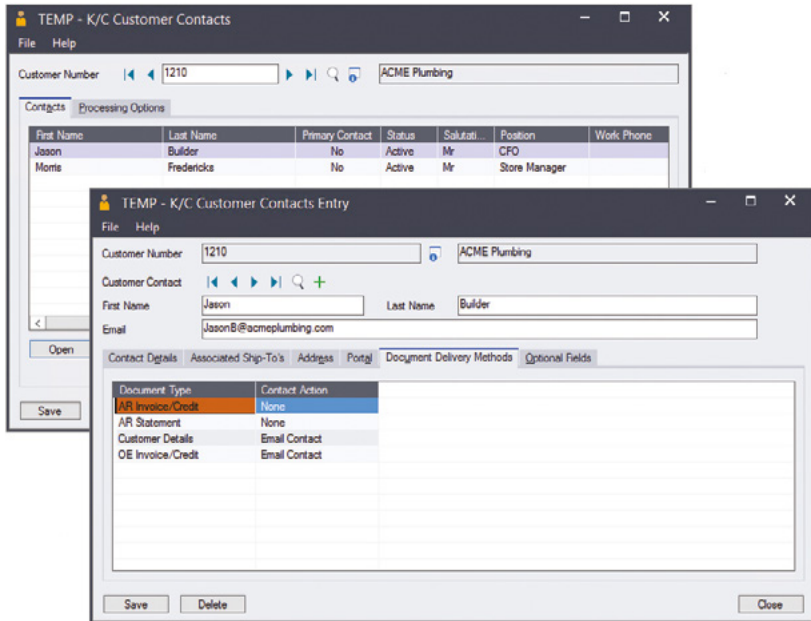
With Key Communications, several new reporting or "Emailer" screens are added that send the standard AR, AP, OE and PO documents in a simple & elegant method.

A document register is maintained so only new documents are selected for delivery; the various Emailer screens will resolve which documents and if they should be emailed (or printed) for distribution to the various recipients.

**BUILDING ON
BUSINESS
PERFORMANCE**



Pacifictch



Maintaining Customer Contacts

AVAILABILITY & SYSTEM REQUIREMENTS

300 Editions:
Standard, Advanced and Premium

Databases:
Microsoft SQL Server

Supports 3rd Party & Custom Reports

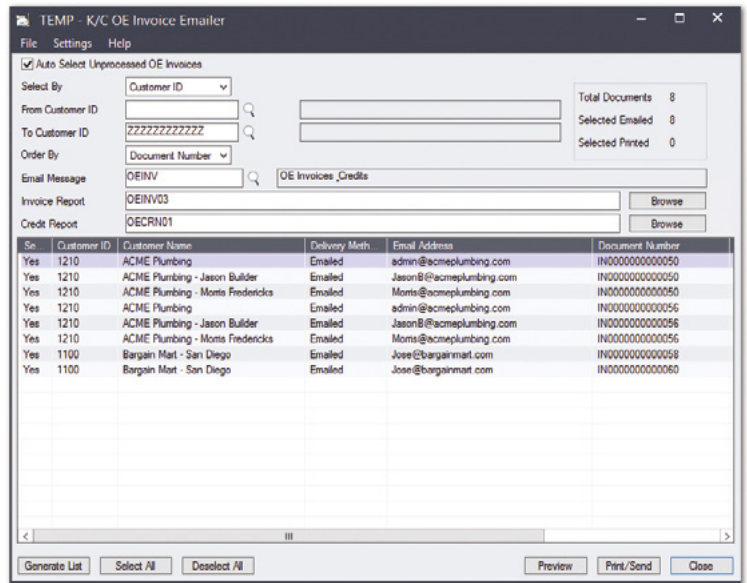
Any reports from your favorite 3rd Party application can be added to use the Key Communications framework. Once the custom reports have been configured then these sent emails will be listed in the relevant Document Log.

Manageable Email Queue

All emails are sent via an email queue; by default the queue will immediately send email out via the configured email gateway.

Alternatively the queue can be configured not to send, but to accumulate emails. In this mode the queue can be manually cleared - or alternatively a scheduled task can be run that will clear the queue automatically at preset times.

OE Invoice Emler



Sage Tech Partner



Pacifitech has a long and successful history as a Sage ISV Development Partner, developing Sage 300 solutions that enhance the functionality and capability of Sage 300.

Pacifitech is a Sage Intacct MPP and is developing innovative solutions for Sage Intacct.

Visit our website www.pacifitechsol.com for further information on products and services that Pacifitech provides to the Sage communities around the world.

- Top Development Partner** – Sage Australia/Pacific 2021
- Top Development Partner** – Sage Australia/Pacific 2020
- Top Subscription Revenue** – Sage Australia/Pacific 2015
- Top Development Partner** – Sage Australia/Pacific 2014
- Sage Global Development Partner of the Year** – 2009
- Top Development Partner** – Sage Asia 2008